

<b>Notice of References Cited</b>	Application/Control No. 09/876,788		Applicant(s)/Patent Under Reexamination LINYARD ET AL.	
	Examiner Philip C. Lee		Art Unit 2152	Page 1 of 1

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-6,243,090	06-2001	Machiraju et al.	715/709
*	B	US-5,890,139	03-1999	Suzuki et al.	705/27
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Ackerman, M.S., Malone, T.W., Answer Garden: A Tool for Growing Organizational Memory, 1990, ACM Press, pages 31-39.
	V	Ackerman, M.S., McDonald, D.W., Answer Garder 2: merging organizational memory with collaborative help, 1996, ACM Press, pages 97-105.
	W	
	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.